

Tuesday 17<sup>th</sup> January 2012

**SUBJECT: TOTAL MARKET RECALL OF ALL WORTHINGTON MADE CYLINDERS  
INCLUDING MAP/PRO GAS CYLINDERS (including Rothenberger & Super Ego brands)**

All Customers,

Following our own official recall of select ROTHENBERGER & SUPER EGO brand Map/Pro Cylinders issued before Xmas, we have been officially advised by Worthington Cylinders USA, our source manufacturing partner, they have now finally decided to recall ALL Map/Pro Cylinders manufactured prior to 1 Jan 2012, across all brands/markets.

Further official recall details will be issued later this week by Worthington Cylinders themselves who will now be issuing an official recall via the Australian ([www.recalls.gov.au](http://www.recalls.gov.au)) & New Zealand regulators. Below is an excerpt of the official initial recall letter sent by Worthington covering the North American market.



**Notice to Worthington Customers:**

**Voluntary Product Recall of MAP-Pro, Propylene and MAPP Cylinders**

Worthington is voluntarily recalling its MAP-Pro, Propylene and MAPP cylinders in North America due to a quality issue with the valve which is purchased from a vendor. There are no known incidents of fire or injury associated with this issue. New cylinders in customers' inventory that have never had a torch attached will not leak due to this issue when stored, transported or moved. Worthington is undertaking this voluntary recall out of an abundance of caution.

**Action**

**Please cease sales of all Map/Pro stock in your network immediately and quarantine and send ALL ROTHENBERGER & SUPER EGO branded stock only back to us.** Other brands will not be accepted and must be directed back to the original point of purchase.

**Product description**

ROTHENBERGER & SUPER EGO branded Map/Pro Gas Cylinder product, sold individually or sold as a set with brazing torch (Hotbox) - the yellow, handy sized, 400 gram cylinders.

ROTHENBERGER	cylinder only, Part No. 35663 / (HB)	Hotbox with cylinder, Part No. 35490U
SUPER EGO	cylinder only, Part No. 35663C / (HB)	Hotbox with cylinder, Part No. 35490SE

**New Stocks**

Advice from Worthington Cylinders USA indicates there will be some inevitable stock delays, but we are on track to have new stocks on hand by the end of February.

Should you have further queries regarding this recall please don't hesitate to contact our Customer Service Team on **1800 186 657** or **+61 (0)2 9899 7577** during business hours, or alternatively contact your local ROTHENBERGER / SUPER EGO Area Sales Manager who is on hand to assist as required.

We apologise for the further inconvenience this total recall by Worthington may cause and thank you for your continued understanding, patience and support. We assure you of the highest product quality and integrity of product at all times and are glad this wider action by the original manufacturer is finally being taken.

Kind Regards,

**OLIVER TAYLOR**

Managing Director – Australia / NZ